

# FAQs for Student Health Services

## *General Information*

### **Who is eligible to receive services at the Student Health Center? Is there a fee to see the Doctor or Nurse at the Student Health Center?**

All students who are enrolled at Tuskegee University are eligible to receive services at the Student Health Center. The student registration has to be effective for the semester and the student must bring a valid student ID to receive services. There is no fee to see the Doctor/Nurses at the Student Health Center.

### **What are the hours of operation? What do I do after hours in case of emergencies?**

The Student Health Center is open from Mon-Friday from 8 am- 4.30 pm. If you have emergencies after hours, you must call the TU Police Dept at 4911 for immediate assistance, and if you are off campus call 911 for immediate assistance.

### **Do I need an appointment to be seen, or can I be seen as a walk-in patient?**

Students are seen on a walk-in basis, and seen in the order of sign-ins. We strongly recommend that you sign-in before 2.30 pm for same day services: to be seen by the Doctor, to perform lab work and make referrals, if necessary.

### **Is there a fee for the medications given at the Student Health Center?**

All medications and supplies are available free of charge. However, prescriptions are written for those medications which are not available at the Student Health Center and must be filled at a pharmacy.

## *Absence Excuses*

The Student Health Center does not issue excuses for class absences unless it is medically required and recommended. A verification of Student Health Center visit form, may be issued by the receptionist. **But, it is the decision of your professor, not SHS to excuse absences and grant opportunities to make up assignments.** We cannot provide this documentation, unless you are medically evaluated.

### *Student Health Insurance*

#### **Can the school's insurance be waived? Why do I need to purchase the school's insurance if I already have coverage?**

All registered students are required to be enrolled in Tuskegee University Student Health Insurance Program. This is to ensure adequate insurance coverage while enrolled at Tuskegee University.

### *Medical Transportation*

#### **Does the University provide Medical Transportation to other Clinics and Hospitals?**

Tuskegee University provides limited Medical Transportation to other Clinics and Hospitals within the range of 40 miles. The Student must inform the Student Health Center at least 48-72 hours prior to the appointment to make arrangements with the University Transportation System.