

TUSKEGEE UNIVERSITY
ACADEMIC TESTING SERVICES
SURVEY

Thank you for taking the time to provide feedback. Your responses will help us improve our testing services.

1. How easy was it to schedule your exam?

☐ Very Easy ☐ Easy ☐ Neutral ☐ Difficult ☐ Very Difficult

2. How would you rate the cleanliness and comfort of the test center?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

3. Was the noise level appropriate for testing?

☐ Yes ☐ No

4. Were the testing facilities (desks, chairs, lighting) adequate?

☐ Yes ☐ No

5. How would you rate the professionalism and friendliness of the staff?

☐ Excellent ☐ Good ☐ Neutral ☐ Fair ☐ Poor

6. Did the staff explain the testing process clearly?

☐ Yes ☐ No

7. Was the test center easy to locate and access?

☐ Yes ☐ No

8. Did you require any accommodations?

☐ Yes ☐ No

9. If yes, were your accommodations met appropriately?

☐ Yes ☐ No

10. How satisfied were you with your overall testing experience?

☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very Dissatisfied

11. What did you like best about your experience?

12. What could we improve?